



Data Collection Guidelines

for the 2019-2020 Serious Illness Care Implementation Collaborative

Implementation of the Serious Illness Care Program is a multi-year endeavor designed to achieve culture and practice change to deliver superior serious illness care for your most vulnerable patients. In addition to the in-person trainings, webinars, and coaching calls that we offer as part of the Collaborative, we ask every system to submit data on implementation processes. Your implementation team will use the data alongside Ariadne Labs' coaches to track progress, identify successes and challenges, and improve system processes over time.

Here are additional details about the data we are collecting:

- » No patient-identifying information will be collected as part of this program. We will protect confidentiality and will not collect any information tied to individuals or patients.
- » All data will be collected via a secure website.
- » Survey responses will be processed by analysts at Ariadne Labs. Site or system-level data will only be shared with the respective site or system reporting. No individual, site, or health system will be identified in summary reports to any other site or health system.

The following data will be requested:

Institutional Readiness Survey

Goal/Metric: To better understand the system itself and potential strengths and challenges related to implementing the Serious Illness Care Program

Frequency: One time, at start of program

Format: Survey on secure online website

Implementation Surveys

Goal/Metric: To indicate which components of the program are occurring in sites within your system, how often the components are delivered, and what strategies are being used to deliver them

Frequency: At regular intervals, approximately every 4-6 months

Format: Survey hosted on secure online website

Aggregate process data from data routinely collected in your system

Goal/Metric: To track aggregate numbers of clinicians trained in serious illness communication, numbers of patients identified with serious illness, and number of serious illness conversations that occur at the site and system level

Frequency: At regular intervals, approximately every 1-2 months

Format: Aggregate data entered into survey or uploaded on secure online website